### Through the Lens Geekly: How SysAdmins Are Portrayed in Pop Culture

David N. Blank-Edelman Northeastern University CCIS LISA 2003



Note to people downloading this presentation:

When I gave this presentation in 2003, I included examples (fair use sized/quantity) for each of the points. I can't include those examples here for legal reasons, so I'm afraid this particular talk won't be particularly interesting in the play-at-home version. Sorry!

-- dNb

## **Rating Information**



Potential spoilers also enclosed!

Portrayed in Whose Popular Culture?

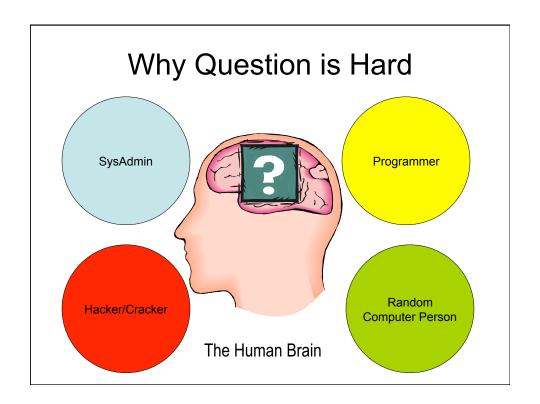


It is what I know best....

### What Media

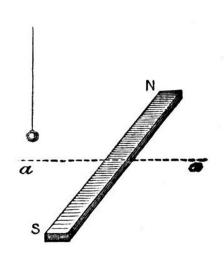
• Least common denominator approach:





# The Three Stereotype Polarities

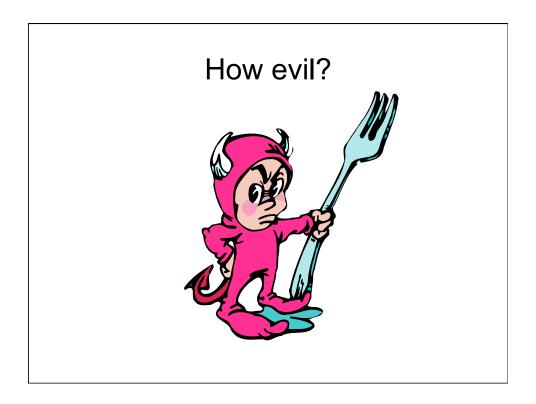
- Competence
- Morality
- Hipness



Very Competent

**Highly Competent Too Competent** 

Much Too Competent	
Incompetent	



Hero

Not Nice: Condescending	
Not Nice: Condescending and Mean	

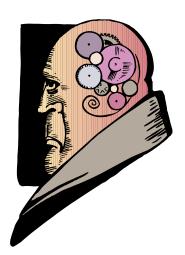
### Villain/Arch-villain

# What is Hip? Dress Social graces & Style Humor

Uncool
Really Uncool

### Musings

- Really all about people's attitudes towards computers and technology
- Computers are:
  - Competent or Incompetent
  - Good or Evil
  - Hip or Un-hip (read: the other)



### One idea for what to do about it

- A great therapist I know said:
  - know common fears
  - Acknowledge stereotypes/dynamics
    - "lots of time people think that..."
  - work to act differently (present contradiction)

### ≈ Thanks To ≈

Catherine Allman

Cindy Blank-Edelman

Derek J. Balling

Michael Brown

Darlene Choontanom

Pete Chvany

Dave Close

James Dennis

Graham Dunn

Julian C. Dunn

Colin Eric Johnson

John Lloyd

Mark Logan

Chris Mann

Joe Morris

Michael McClain

Roger E. Murray

Michael Neuffer

Tom Olson

Jan L. Peterson

